

# Superior Playgrounds

## Warranty

Our improved warranty guarantees years of unlimited fun!

- Lifetime\* warranty on steel posts
- Lifetime\* warranty on all stainless steel hardware
- Lifetime\* warranty on component clamps and aluminum post caps
- 50 Year Limited warranty on recycled posts
- 15 Year Limited warranty on pipes, rungs, loops and rails
- 15 Year Limited warranty on roto-molded plastics
- 15 Year Limited warranty on HDPE plastic sheets
- 15 Year Limited warranty on punched steel decks
- 10 Year Limited warranty on Superior Shade fabric
- 5 Year Limited warranty on Superior Recreational Products Site Amenities
- 5 Year Limited warranty on cables and nets
- 1 Year Limited warranty on moving parts
- 3 Year Limited warranty on "The Original KidsCenter™"
- 1 Year Limited warranty on materials not covered above & water slides

For the purpose of this warranty, lifetime encompasses no specific term of years, but rather that seller warrants to its original customer for as long as the original customer owns the product and uses the product for its intended purpose that the product and all parts will be free from defects in materials and manufacturing workmanship. This warranty does not cover damage caused by vandalism, misuse or abuse, altered or modified parts, or cosmetic damage such as scratches, dents, or fading or weathering and normal wear and tear. This warranty is valid only if the structures are installed in conformity with instructions provided by Superior Recreational Products using approved Superior Recreational Products parts. Superior Recreational Products will deliver the repaired or replacement part or parts to the site free of charge, but will not be responsible for labor or the labor costs of replacement. Warranty claims must be filed within the applicable warranty period and accompanied by a sales order or invoice number.

To insure the safe play of your children for years to come, Superior Recreational Products offers:

- 110 years of combined playground manufacturing experience
- ISO 9001: 2008 Certification
- ISO 14001: 2004 Certification
- Quality control inspection on all parts and shipments
- In-house production of most products and made in the USA
- All products must pass inspection in our IPEMA Certified in-house testing facility
- Network of top-quality dealers
- Local field factory trained installation technicians
- All products must meet or exceed SPSC, ASTM and APA Safety Guidelines



## Playgrounds

- On-staff NPSI Certified employees
- Quality Designed Products
- Clean, “no clamp, no clutter” Look
- Direct connect component attachment system
- Constructed from allied heavy wall galvanized steel tubing in the industry. Allied’s patented Flo-Coat® process uses the triple-coat corrosion protection. This triple layer protection (zinc, conversion coating and clear organic topcoat) provides a smooth, shiny product appearance that is unmatched in terms of strength and durability and up to 25% more.